

# INDEPTHS MEMBERS AFFINITY GROUP IDEC DIVER ACCIDENT INSURANCE POLICY WORDING

# **COVERAGE**

The underwriting **Company** hereby agrees to indemnify the **Insured** who has been entered into a master policy covering INDEPTHS members or on behalf of the **Insured** subject to the **Definitions**, **Provisions** and **Exclusions** contained herein, up to the sum insured stated in the Schedule of Benefits for **Accidents** leading to **Injury** sustained while the Insured is engaged in **Sports Diving**, and if the additional cover section is selected and the additional premium paid, cover is extended to non diving **Accidents** leading to **Injury** sustained during the period when the **Participating Dive Centre** is responsible for the **Care Custody and Control** of the **Insured**.

### Coverage for Civil Liability

The underwriting Company will indemnify the Insured who has been entered into a master policy covering INDEPTHS members against all sums up to the limit for Liability shown in the Schedule of Benefits that the Insured shall become legally liable to pay to Third Parties in excess of the first £250 GBP of each and every claim as a result of the Insured causing an Accident leading to an Injury to Third Parties or an Accident leading to damage to Third Parties property during the period of this insurance for the risks insured and subject to the Definitions, Provisions and Exclusions stated herein.

## **DEFINITIONS**

- 1. **Insured** means the person enrolled as a member into the INDEPTHS affinity group by the **Participating Dive Centre** and having paid the appropriate premium is covered by the INDEPTHS master accident policy.
- 2. Accident means a sudden, unexpected, unusual, specific event which occurs at an identifiable time and place.
- 3. **Authoritative Diving Bodies** means recognised national controlling organisations, or organisations affiliated to **R.S.T.C.** or **C.M.A.S.** who provide guidelines and recommendations to their membership for safe diving practices.
- 4. **Injury** means bodily injury which: (a) is caused by an **Accident**, and (b) solely and independently of any other cause, except illness directly resulting from, or medical or surgical treatment rendered necessary by such injury, causing the death or disablement of the **Insured** within twelve months of the date of the accident.
- 5. Claims Administrator means the designated claims administrator (Dive Master Insurance Consultants Ltd)
- 6. Assistance Company means the agent (ONE ASSIST) of the underwriting Company authorised to assist the Insured as a result of a Sports Diving Accident
- 7. Company shall mean certain Underwriters at Lloyd's
- 8. **Immediate Emergency Medical Expenses** means expenses necessarily incurred by the **Insured** for physician services, physician ordered services, and local emergency medical transportation at the time of the **Accident/Injury**.
- 9. After the Event Medical Expenses means:
- i) medical expenses incurred as a result of a covered loss after returning home to the address stated to us by the **Insured** at the time of taking out this insurance for medical physician ordered services, approved medical therapies, medically approved alternative remedies & treatment, PFO tests, and PFO closures when deemed medically necessary and subject to them not being recoverable from any other source.
- ii) other agreed medical and surgical procedures required as a consequence of the injury claimed for under this policy that are covered by another source but are accepted by the **Company** and/or its **Claims Administrator** as being unreasonably delayed.
- iii) fitness to return to diving examinations following a covered loss under this policy by an approved diving medical physician agreed by the **Company** and/or their **Claims Administrator**.
- 10. Sports Diving means recreational snorkelling, recreational breath hold Free Diving and Apnoea spearfishing without the use of Scuba, recreational diving whilst wearing or using standard manufacturers diving equipment made for the purpose for either SCUBA or surface supply diving and until the Insured stops using and removes said equipment.
- 11. Permanent **Total Disability** means disability which entirely prevents the **Insured** from attending to any business or occupation of any and every kind to which the **Insured** is suited by way of training or education and lasts 365 days and at the expiration of that period is beyond hope of improvement
- 12. **Search and Rescue** means activities authorized and instigated by or on behalf of the local Coast Guard, Police or other National or International emergency service responsible for safety at sea to rescue or save the **Insured**.
- 13. Reasonable Transportation Costs and Accommodation Expenses means:
- i) the costs to return the **Insured** to their Ordinary Place of Residence. This cover extends to the Insured's immediate family (partner and children) and/or travelling companion if the Insured was accompanied by them at the time of the accident/injury if these costs are not covered by a more specific policy and have been agreed by the **Claims Administrator**.
- ii) the costs to repatriate the Insured's mortal remains.
- iii) post treatment Hotel or Accommodation costs when these are incurred due to medical advice not to travel or fly subsequent to a diving accident/injury if these costs are not covered by a more specific policy.
- iv) costs associated with travelling to and from a hospital or clinic more than 30 miles from your normal place of residence to obtain medical opinion or ongoing treatment after a diving accident or injury incurred under this policy.
- 14. Participating Dive Centre means Dive Schools or Dive Centres that have been enrolled as trade members in the INDEPTHS affinity group website and able to register INDEPTHS members through INDEPTHS Trade Log In.
- 15. **Third Parties** means anyone who is not an immediate relative (up to and including first cousins) your lifestyle partner/partners, your friends, your companions or your associates and/or people you are traveling with.

### **PROVISIONS**

## Provided always that:

- 1. The **Sports Diving** is carried out in accordance with the guidelines and recommendations for safe diving practices as established by the **Authoritative Diving Bodies**, however:
  - i) We accept that being a certified recreational diver does not necessarily make you qualified for all challenging dives. The SCUBA Diving Certifying Associations (Authoritative Diving Bodies) recommend that you increase your diving depths and experience by gradual progression and log them as proof of your experience.
  - ii) Conversely we accept that there will be many recreational SCUBA divers who are qualified to dive certain challenging dives by way of logged experience but may not be certified to engage in these challenging dives.
  - iii) In all claims situations attaching to this policy we will consider both your diver certifications and your logged dive experience before coming to a decision.

## IMPORTANT NOTE: This provision is subject to PROVISION 6 and EXCLUSION 10, all other policy conditions remain unaltered.

- 2. No costs shall be incurred or payments made without the consent of the underwriting **Company** or its designated **Claims Administrator.** This provision may be waived when emergency care needs to be administered.
- 3. The total sum payable in respect of any one Accident shall not exceed the aggregate sum of £150,000.00.
  - Payments shall only be made under the sections of the Schedule of Benefits if:
  - i) Under section 6.I death occurs within 365 days of the date of the Accident.
  - ii) Under section 6.II and 6.III Loss of Limbs occurs within 365 days of the date of the Accident.
  - iii) Under section 6.IV the Insured suffers Permanent Total Disability within 365 days of the date of the Accident.
- The Insured is under the age of 70, unless specifically accepted by us following medical examination to confirm fitness to dive.
- If you suffer a Sports Diving Accident during the period of insurance, you must obtain written confirmation that you have been deemed as fit to dive from an approved diving medical physician following your Accident, before coverage may be reinstated under the IDEC policy.

Failure to comply with these provisions may invalidate your claim

## **SCHEDULE OF BENEFITS**

The underwriting **Company** will pay up to the limits set against each section. However, the maximum recoverable amount under this policy in the aggregate shall not exceed £150,000.00.

 1. Immediate Emergency Medical Expenses
 £100,000.00

 2. Hyperbaric Treatment Costs
 £100,000.00

 3. Emergency Air Evacuation/Repatriation (at the option of the Company)
 £75,000.00

4. Search & Rescue£50,000.005. Reasonable Transportation Costs & Accommodation Expenses£5,000.00

6. Personal Accident Coverage: If during the coverage period the Insured sustains Injury/death due to a Sports Diving Accident, the following benefits will apply:

i) Death
ii) Loss of one limb
Loss of one eye
iii) Loss of two limbs
Two eyes or one of each
iv) Permanent Total Disability

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# **TERRITORIAL LIMITS**

# Worldwide

# **EXCLUSIONS**

The insurance does not provide coverage for any **Accident / Injury** resulting directly or indirectly from:

- 1. War, invasion, acts of foreign enemies, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection or military or usurped power.
- 2. Radioactive contamination of any nature.
- 3. Persons aged 70 years or over who have not been specifically accepted under this insurance following medical examination to confirm fitness to dive.
- 4. Willfully self-inflicted injury or illness, effects of alcohol or drugs (other than prescribed by a physician in full recognition of the **Insured's Sports Diving** Activities) and/or any self exposure to unnecessary risk (unless in an attempt to save human life).
- 5. Any pre-existing health condition which the insured was undergoing, suffering from, recovering from or awaiting treatment for prior to Sports Diving.
- 6. Any mental or psychological disorder of any nature.
- 7. Any fraudulent, dishonest or criminal act the **Insured** or person(s) with whom the **Insured** is in collusion.
- 8. Any Injury/Accident not reported to the Claims Administrator or Assistance Company within 31 days of the occurrence which may give rise to a claim under this insurance.
- 9. Any and all Injury sustained while using a speargun or similar device when used in conjunction with an aqualung.

- 10. Subject always to your Authoritative Diving Bodies recommendations for safe diving practice and unless otherwise endorsed, this insurance excludes:
- i) **Sports Diving** using compressed air, enriched air "nitrox" or other variable breathing gas where the Partial Pressure of Oxygen (PPO2) within the breathing gas exceeds 1.4 bar, and/or exceeding 80 metres for unsupported dives and/or 130 metres for supported dives unless underwriters agreement is obtained after a written submission.
- ii) A lack of the correct diver certification and/or lack of provable experience by way of your logged dive records where this lack of certification and/or logged experience was directly causative of the **Accident/Injury**.

## IMPORTANT NOTE: This Exclusion will not apply in an attempt to save human life.

- 11. Neither ONE ASSIST nor certain Underwriters at Lloyd's are responsible for the availability, quantity, quality or the results of any medical treatment provided, or for the failure of the **Insured** to seek medical services.
- 12. Claims for unauthorised Search and Rescue costs.

## **CANCELLATION**

Insurers give you a Cooling Off Period of 14 days from the time you receive the policy. If the policy and schedule does not provide you with the protection that you want and you do not want to continue with the insurance you may cancel the policy within this period and obtain a full refund, provided that the period of insurance has not commenced. Cancellations made after the Cooling Off Period has ended and after the policy has commenced will be calculated at pro rata but subject to a maximum return of premium of 50%, and provided that no claims have been made or are pending. Only policies with periods of insurance in excess of 31 days can be cancelled after the Cooling Off period.

# **SUBROGATION & NON CONTRIBUTION CLAUSE**

The underwriting **Company** has the right to recover against any other valid Insurance Policy or Source which could be called into contribution. Where another policy covering the same claim is in force this policy shall apply only in excess of any amount paid under such other insurance.

### JURISDICTION

This contract of insurance is subject to English Law and disputes arising will be dealt with by English Courts.

### WHAT TO DO IN THE EVENT OF A DIVING ACCIDENT

In the event of a Medical Emergency as a result of a Sports Diving Accident go to or call immediately the nearest physician or hospital without delay, then contact ONE ASSIST. ONE ASSIST will take the appropriate action necessary to assist you and continue to monitor your case until the situation is resolved. When calling please give your Name, ID number (**347311**) and brief description of the problem. ONE ASSIST can be contacted on the following numbers: +44 1992 444 337 or +34 971 746167

Assistance Co-coordinators are multilingual and are available 24 hours daily, and assistance extends Worldwide.

## NOTICE TO PHYSICIANS AND HOSPITALS

Please contact ONE ASSIST immediately for benefits verification and procedures. Call 24 hours a day on +44 1992 444 337 or +34 971 746167 or contact by email at <a href="mailto:ops@oneassist.com">ops@oneassist.com</a>

# COMPLAINTS

Any complaint you may have regarding your policy or the way in which it was sold to you may be addressed to:

The Managing Director, Dive Master Insurance Consultants Ltd, 17-23 Rectory Grove, Leigh-on-Sea, Essex, SS9 2HA England.

If you are not satisfied with the manner in which your complaint has been dealt with you may ask the **Complaints and Advisory Department at Lloyd's** to review your case without prejudice to your rights in law. The address is:

Lloyd's, 1 Lime Street, London, EC3M 7HA. Tel: 0207 327 5693

For UK residents if the matter is still not resolved to your satisfaction, then you have the right to refer the matter to the:

Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, London, E14 9SR

This Emergency Diving Insurance is underwritten by certain Underwriters at Lloyd's of London

# **ACCIDENT AND EMERGENCY POLICY - GOLD COVER PLUS**

## THIS POLICY WORDING IS AN EXTENSION OF THE GOLD ANNUAL COVER

### DEFINITIONS

These words are listed in alphabetical order and whenever they are used in the Policy in bold typeface they have the meanings set out below:

"ACCIDENTAL BODILY INJURY": bodily injury caused solely and directly by accidental slipping, tripping or fall, and accidental, external, visible and violent means sustained whilst entering, traveling in, or on, or alighting from any aircraft, boat, ship, railway train, bus, or taxi (as a passenger) or driving of a motor vehicle, or any hire car, or motorcycle, moped or scooter of 125 cc or less, when wearing a helmet, which directly and independently of any other cause results in an accident, Your Death, the Loss of, or Loss of use of Limbs, or the Loss of Sight, or Permanent Total Disability.

results in an accident, Your Death, the Loss of, or Loss of use of Limbs, or the Loss of Sight, or Permanent Total Disability.

Please note: Accidental Bodily Injury shall include exposure to the elements.

"INSURER": Certain Underwriters at Lloyd's and this risk is underwritten by Dive Master Insurance Consultants Ltd is authorised and regulated by the Financial Services Authority (FSA). Registered Number 306316. Telephone +44 (0) 1702 476902 Fax +44 (0) 1702 .

471892 "LOSS OF, OR LOSS OF USE OF LIMBS": the total and permanent loss of a limb or limbs by a physical separation at or above the wrist or ankle or the total, permanent and irrecoverable loss of use of one or more limbs.

"LOSS OF SIGHT": the total and irrecoverable loss of sight in one or both of your eyes.

"PERMANENT TOTAL DISABILITY": a condition which, one year after the date of disablement, is of a permanent, severe and irreversible nature which is shown by medical evidence to be likely to continue for the remainder of Your life and which in the Insurer's reasonable opinion prevents You from engaging in any work or occupation for remuneration or profit.

prevents You from engaging in any work or occupation for remuneration or profit.

"WE, US, OUR": Certain Underwriters at Lloyd's, Dive Master Insurance Consultants Ltd who

underwrite this policy on behalf of certain underwriters at Lloyd's and who are regulated by the Financial Services Authority (FSA) of the United Kingdom and entered in the FSA register under

number 306316
"YOU, YOUR, INSURED PERSON": an INDEPTHS.Org Member who has been enrolled in the INDEPTHS.Org Group Trade Log In Diving Accident Insurance Programme and by virtue of the payment of an additional premium is also enrolled in this Accident and Emergency Policy.

### **CONDITIONS** - These conditions explain the rules of the Policy.

No provision or condition of this Policy may be waived or modified except by an endorsement

- This Policy shall have no surrender value.
   If any information provided by You or anyone acting on Your behalf to Us or the Insurer is deliberately inaccurate or misleading or if You fail to disclose any information which might reasonably affect the **Insurer's** decision to provide insurance or deal with a claim presented by **You**, **Your** right to any benefit under this Policy shall end. **You** must not act in a fraudulent manner. If **You** or anyone acting for **You**
- - make a claim under the Policy knowing the claim to be false or fraudulently exaggerated in any respect or
  - make a statement in support of a claim knowing the statement to be false in any
  - submit a document in support of a claim knowing the document to be forged or false
  - in any respect or make a claim in respect of any loss or damage caused by **Your** wilful act or with **Your** connivance

## Then the Insurer

- shall not pay the claim shall not pay any other claim which has been or will be made under the Policy may at its option declare the Policy void shall be entitled to recover from **You** the amount of any claim already paid under the Policy.

- shall not make any return of premium
  may inform the police of the circumstances.
  It is not possible for You to transfer Your rights under this Policy.
  All benefits payable under this Policy shall be paid to You or in the case of benefit paid
- after Your death to Your legally appointed personal representatives. Receipt of benefits will be regarded as a full discharge of the liabilities under this Policy.

  It is a pre-condition of the Insurer's liability that You comply with all Parts of this Policy and that You take all reasonable steps to minimise the Insurer's risk and ongoing liability under this Policy.
- This Policy, any endorsement to it, any proposal and any other written statement made by **You** or on **Your** behalf on which the **Insurer** has relied when accepting **You** for cover under this Policy, shall constitute the entire contract between **You** and the **Insurer**.
- We will always communicate with **You** in English.

  Other taxes or costs may exist that are not paid through **Us** or the **Insurer** or imposed by Us or the Insurer
- Us or the Insurer.
  You can cancel Your Policy at any time. If You want to cancel Your Policy then You should call Us on +44 (0) 1702 476902. You can also write to Us at Dive Master Insurance Consultants Ltd Kingsbridge House 17 to 23 Rectory Grove, Leigh On Sea, Essex, UK SS9 2HA, or You can send Us an e-mail to Sales@Dive-Master.Net . Please ensure that You include Your full name and address, and when and where You bought this insurance. There is no return of premium or surrender value in this insurance.

  This Policy has a duration of 12 months from the date it was electronically effected through the INDEPTHS.Org Trade Log In system.

  The Insurer may at any time change any term or condition of this Policy by giving not
- The Insurer may at any time change any term or condition of this Policy by giving not less than 30 days written notice of such change to **You** at **Your** last known email address or to the dive school or center where this insurance was taken out.

## WHAT IS COVERED

In the event of **You** suffering **Accidental Bodily Injury** which causes any of the following disabilities, or death, the **Insurer** will pay the appropriate benefit set out in the benefits table below:

1) Medical Treatment up to £10,000 2) Death3) Loss of, or the use of one or more Limbs £10,000 £10,000 4) Loss of Sight

This insurance cover extends to Accidental Bodily Injury sustained during excursions and activities whilst on holiday, the Accidental Bodily Injury must result in death, loss or

disablement directly and independently of any other cause within 2 years after the date of the **Accidental Bodily Injury** occurring.

after the date of the Accidental Bodily Injury occurring.

Medical Treatment costs will only be reimbursed if treatment costs are pre approved by Us or our Assistance Company or paid upon the presentation of verifiable bills and receipts for treatment that was medically necessary as a result of a covered Accidental Bodily Injury. In the event of the disappearance of an Insured Person, if after a period of time it is reasonable to believe that the Insured Person has died as a result of a bodily injury covered by this Policy benefit will only be paid on receipt of a signed undertaking that benefits will be repaid to the Insurer if such benefit is subsequently found to have been paid in error.

Benefit to any one Insured Person shall be limited to ONE of the items 1 - 4 shown in the table of benefits above and our liability to you under this policy will not exceed £10,000 in total.

# WHAT IS NOT COVERED

The Insurer will not pay benefit if the Accidental Bodily Injury results directly or indirectly from:

- war, hostilities (whether war be declared or not), terrorist activity, revolution, military or usurped power, civil commotion or any similar event; or

- or usurped power, civil commotion or any similar event; or flying, except as a fare paying passenger in an aircraft operating under its own power; or **Your** suicide or self-inflicted injury or deliberate exposure to exceptional danger; or **Your** engagement in any criminal activity; or **You** being under the influence of alcohol or drugs, otherwise than under the direction of projectory depends on the control of projectory designs of the control of the c of a registered medical practitioner provided that such direction is not given due to **Your** treatment for drug addiction or dependence; or Sickness or disease not directly resulting from **Accidental Bodily Injury** any existing
- defect or chronic or recurring disease, disorder or other condition which **You** were aware of at the start date of this Policy or which You have suffered in the 12 month period prior to the start date of this Policy; or
- if the Accidental Bodily Injury arises from or is traceable to or is caused by
- any gradually developing deterioration whatever the cause of that deterioration. Repetitive Stress (Strain) Injury or Syndrome or any gradually operating cause. Post traumatic Stress Disorder or any psychological or psychiatric condition

- 10.Pregnancy, childbirth or miscarriage.
  11.Motor cycle accidents where no helmet is worn.

Excess - We will not pay the first £150 of any Medical Treatment Costs as a result of you sustaining a covered Accidental Bodily Injury due to riding a motorcycle, moped or scooter. Double Insurance - If another insurance policy exists covering You for the same risk covered by this policy, You must disclose its existence to Us prior to Us paying You a benefit under this policy. In this situation this policy will become excess to the benefits of the other policy and We shall have the right to recover any outlay that We made in good faith against any and all such other policies that You may have. You agree to provide Us with any help and assistance that We may reasonably and legally expect of You to help Us to effect recovery of Our outlay.

## **HOW TO MAKE A CLAIM**

- Please request a claim form by:

  1. Writing to Dive Master Insurance Consultants Ltd, 17-23 Rectory Grove, Leigh-on-Sea, Essex, SS9 2HA, UK, or

  2. Telephoning +44 (0)1702 476902, or

  3. Faxing +44 (0)1702 471892, or

Emailing: claims@dive-master.net

Notice of any claim should be given within 120 days of the date of the event giving rise to that

Notice of any claim should be given within 120 days of the date of the event giving rise to that claim together with, at **Your** expense, such information and proof as the **Insurer** may reasonably require. If such notice and information is not given within this 120 day period then, other than in exceptional circumstances, no benefits will be paid in respect of the claim. The **Insurer** may require **You**, at its expense, to be examined by a medical examiner of its choice. If **You** fail to attend any such examination, no further benefit shall be payable. The **Insurer** may also arrange for an agent to visit **You**. The purpose of any such visit will be to gather details relating to **Your** claim in order to ensure an accurate assessment. It is essential that **You** make yourself available for any such visit. If **You** fail to do so, no further benefit shall be

payable.

Please Note: Neither INDEPTHS, the Assistance Company (ONE ASSIST), nor the Company, Participating Dive Centre or the Claims Administrator are responsible for the availability, quantity, quality or the results of any medical treatment provided, or for the failure of the Insured to seek medical services.

# WHAT TO DO IN THE EVENT OF AN ACCIDENT

In the event of a Medical Emergency as a result of a Sports Diving Accident go to or call immediately the nearest physician or hospital without delay, then contact ONE ASSIST. ONE ASSIST will take the appropriate action necessary to assist you and continue to monitor your case until the situation is resolved. When calling please give your Name, ID number (347311) and brief description of the problem. ONE ASSIST can be contacted on the following numbers:

+44 (0) 1992 444 337

+34 97 174 6167

Collect Call if necessary.

Assistance Co-coordinators are multilingual and are available 24 hours daily, and assistance extends Worldwide.

# NOTICE TO PHYSICIANS AND HOSPITALS

Please contact ONE ASSIST immediately for benefits, verifications & procedures. Call toll free on the above telephone numbers or contact directly

+44 (0) 1992 444 337 Email: ops@oneassist.com +34 97 174 6167

Any complaint you may have regarding your policy may be addressed to Dive Master Insurance Consultants Ltd, 17-23 Rectory Grove, Leigh-on-Sea, Essex, SS9 2HA, United Kingdom. Dive Master Insurance Consultants Ltd will try to resolve your complaint. If you are not satisfied with the manner in which your complaint has been dealt with thereafter you may ask the Complaints and Advisory Department at Lloyd's to review your case without prejudice to your rights in law. The address is Lloyd's, 1 Lime Street, London EC3M 7HA Tel: 0207 327 1000